



March 23, 2020

We wanted to let you know that Critter Catchers is here for you during this COVID-19 period.

Today, Governor Whitmer issued [executive order 2020-21](#). For the purposes of the order, workers who are necessary to sustain or protect life are defined as “critical infrastructure workers”. Critter Catchers, Inc. falls under this category as defined by [the Director of U.S. Cybersecurity and Infrastructure Security Agency](#) under public works, exterminators, and other service providers who provide services that are necessary to maintaining the safety, sanitation, and essential operation of residences. We are identifying our technicians as critical infrastructure workers for the purposes of complying with this executive order.

We are taking precautions to minimize exposures, while providing services to keep you safe from pests such as bats & mice. Covid-19 is stressful enough, and we can help if you get a bat or mouse in the house as these present their own health risk to the public.

As a company, we are taking the following actions:

We will assist our existing and new customers that have a bat in the house. Bats present a health risk when inside a home (rabies for example). For this in-person operation, we will wear N-95 face mask and gloves. We will maintain at least a 6 foot distance from customers. We ask for customer cooperation to help maintain a safe distance.

We will perform exterior Bat Exclusion work on a home. This activity does not require that we be in contact with customers. Additionally, it facilitates getting bats out of a home, which is a health risk. When we require 2 technicians to complete the work, we will drive separate assigned trucks and maintain social distancing of at least 6 feet from each other.

For our Prevent-A-Mouse program, we will continue to provide exterior only treatments as this activity can be completed alone and without contact with customers. Mice present a health risk of disease and electrical fire due to gnawing. If we determine that an interior treatment is required, we may provide this service through the garage attic where possible. Our intent is to broadly prohibit in-person work that is not required during this period.

Our team is committed to good hygiene and are practicing social distancing. Technicians are driving personally assigned trucks, and when a project requires 2 people they drive separately. If any of our employee’s experience covid-19 symptoms, they will stay home. We ask our customers to delay any in-person appointments (if possible) to keep our employees safe. We are in this together and are here to help as needed.

Sincerely,

David A. Kugler, President
Critic Catchers, Inc.